Mohammad Adil Kamalsha

Phone: +447376255578 email: akamalsha@gmail.com

SKILLS

Public Cloud Connectivity, Network Architecture, Network Security, BGP Configuration, SOC and ISO Audits, Linux administration, Disaster Recovery Planning, Project Management, Change Management, Automation and Scripting (Python, PowerShell), Vulnerability Management and Certificate Management.

WORK EXPERIENCE

Thoughtspot EMEA   **Liverpool Street, London**
Senior IT Engineer   *Jun 2019 - Present*

- Implemented and maintained network security measures, including firewalls, VPNs, and intrusion detection systems, reducing security incidents by 30%.
- Orchestrated the seamless transition from Cisco VPN to Zscaler, fortifying security measures, slashing latency by 50%, and establishing a highly reliable network infrastructure, resulting in a 20% increase in overall productivity.
- Engineered and deployed dynamic tunnels in public cloud platforms utilizing BGP, optimizing network connectivity for critical applications; resulting in a 40% reduction in latency and enhanced user experience.
- Assisted the security team in obtaining SOC and ISO audits, ensuring compliance with industry standards and regulations.
- Developed and implemented change management workflows, reducing errors and speeding up IT processes.
- Was the driving force behind the creation of comprehensive disaster recovery plans, ensuring business continuity in case of system failures or disasters.
- Administered and preserved the organization's certificate infrastructure, guaranteeing the security and legitimacy of SSL/TLS certificates

Ritsnet   **Bangalore, Karnataka**
System Administrator   *Aug 2018 - May 2019*

- I oversaw the deployment of Meraki access points to establish a secure and seamless wireless network throughout the corporate campus, utilizing Meraki's cloud-based management for centralized control and monitoring.
- Managed and configured Cisco firewalls to maintain network security and control access to resources. Implemented firewall policies, access control lists, and VPN configurations to safeguard data and networks.
- Maintained a fleet of Linux workstations for employees, ensuring they were up-to-date, secure, and optimized for performance. Managed user accounts, permissions, and software installations.
- Collaborated with third-party vendors and service providers to procure hardware, software, and services. Negotiated contracts, evaluated vendor performance, and ensured compliance with service level agreements (SLAs).

Capgemini India   **Bangalore, Karnataka**
Senior Analyst   *Jul 2015 - Aug 2018*

- Supervised and directed. the technical infrastructure of Michael Kors stores nationwide, ensuring seamless operations across all locations. This included point-of-sale (POS) systems, security systems, network equipment, and audio-visual components.
- Provided expert-level technical support to store staff and management, diagnosing and resolving hardware and software issues promptly. Collaborated with vendors and internal teams to address complex technical challenges
- Ensured thorough documentation of technical systems, issues, and responses. Regular reports on system health, performance, and support ticket metrics were generated.

EDUCATION

Goa University   **Vasco-da-gama, Goa**
Bachelors of Commerce   *Graduation Date: Jun 2015*

CERTIFICATIONS

Cisco Certified Network Associate (CCNA), AWS Certified Solutions Architect - Associate, AWS Certified Network - Specialty

ACHIEVEMENTS

Two-Time ThoughtSpot Hackathon Winner **(2021 and 2022)**: Recognized for pioneering solutions that harnessed the power of ThoughtSpot to optimize and revolutionize IT's daily operational workflows.